



National MBE Manufacturers Summit 2016

March 24, 2016
Georgia Tech Global Learning Center, Atlanta, Georgia



INNOVATION | PRODUCTIVITY | SUSTAINABILITY

PRODUCTIVITY

Business Process Improvement IBEX Business Process Services

Problem:

- Nurses within a large hospital system utilized a homegrown EHR workflow process that **directly impacted Medication Reconciliation** (Admission, Transfer, Discharge). **IBEX was called upon to help.**

Process:

- IBEX BPI Services Documented, Assessed and Analyzed As-is Workflow.
- To-be Workflow was Developed, Reviewed, Improved, Approved, Rolled-out and Nurses were re-Trained. **Results were a 25% reduction in time and a measurable improvement in omissions.**

Solution:



www.IBEXPartners.com

Our Company:



IBEX provides Business Process Improvement consulting and education solutions. Our strong foundation in IT Service Management, Enterprise Governance, and Project Management sets us apart. Our key focus is on supporting and promoting world-renowned, industry recognized frameworks and standards. In doing so, we help our clients, whom we consider our partners, to develop World-class, Business and Technology Centric Services, Best-in-Class Processes and Strong Business Change Environments.

